

Shop Volunteer Information Sheet

The Georgian townhouse museum at No. 1 Royal Crescent is one of the most popular attractions in the UNESCO World Heritage city of Bath, welcoming more than 50,000 visitors every year. The Royal Crescent is among the finest examples of Georgian architecture in the United Kingdom.

We depend on our wonderful team of volunteer guides and retail assistants to keep the museum open to the public 7 days a week. We are currently recruiting volunteers for our museum shop selling an attractive range of books, cards, gifts and souvenirs.

You may be looking to gain work experience and skills, to meet new people in a friendly and supportive environment or you may be just passionate about museums!

You must be over 18, previous retail experience and an interest in the history of Bath are helpful but not essential.

Our shifts are either 10.30am –2.00pm or 2.00pm -5.30pm, with a 20-minute tea break. Volunteers usually work one regular shift per week.

Duties include:

- till operation and cash handling
- greeting customers in a helpful and welcoming manner
- dealing with stock enquiries and replenishment
- keeping the shop tidy and clean
- assisting visitors with general tourist enquiries about Bath

We offer our volunteers:

- training as retail sales assistants
- opportunity to work in a museum as part of a team, meeting visitors from all over the world
- social activities such as lectures, coffee mornings and visits to other heritage attractions
- membership of Bath Preservation Trust which includes free entrance to all BPT museums and their special exhibitions
- discount on shop merchandise
- free drinks and refreshments during your tea break
- references for job applications

If you are interested in joining us please contact Mari-Liis Konts, Shop Manager, at Shop@bptrust.org.uk or by telephone 01225 428126.

You can find out more about No.1 Royal Crescent and our shop at: <http://no1royalcrescent.org.uk/> and <http://no1royalcrescent.org.uk/shop>